

Customer Care Instructions

Dear Customer we are happy that you have chosen to undertake the installation of Remedial Membranes Clear Waterproofing Membrane. Here are a few things you will need to know:

PRIOR TO APPLICATION

Area must be dry and free from mould or mildew and soap scum prior to arrival of applicator. If you have opted to install the product yourself please ensure all documentation from Remedial Membranes is adhered to.

AFTER APPLICATION

Trafficability:

CWM is tough and durable and can withstand general foot traffic. However, as the membrane is flexible, it can be damaged by point loads, heavy weights, sharps, scuffing, dragging items across the surface and general excessive abuse and should be protected against these. It is not suitable for vehicular traffic.

Staining:

As we are unable to test for all manner of stains and sources of stains, as a precaution given that the membrane is clear and is most likely more susceptible to showing stains than a coloured coating, the membrane should be protected from possible sources of stains such as chemicals, dyes, leaves, certain wines etc. Spills should be immediately cleaned with either 1:4 diluted bleach (1bleach: 4water) or a mild suitable detergent

Mould:

Clear Waterproofing Membrane has an anti mould additive similar to silicone to aid in the prevention of common moulds however with an innumerable amount of mould found both inside and outside we have supplied some additional cleaning instructions to further aid in the prevention of mould.

Areas that are free from a constant amount of natural sunlight through the day like a shower in a bathroom that does not get natural light should be wiped down dry after use

Please do not hesitate to contact us if you have any further questions

Remedial Membranes